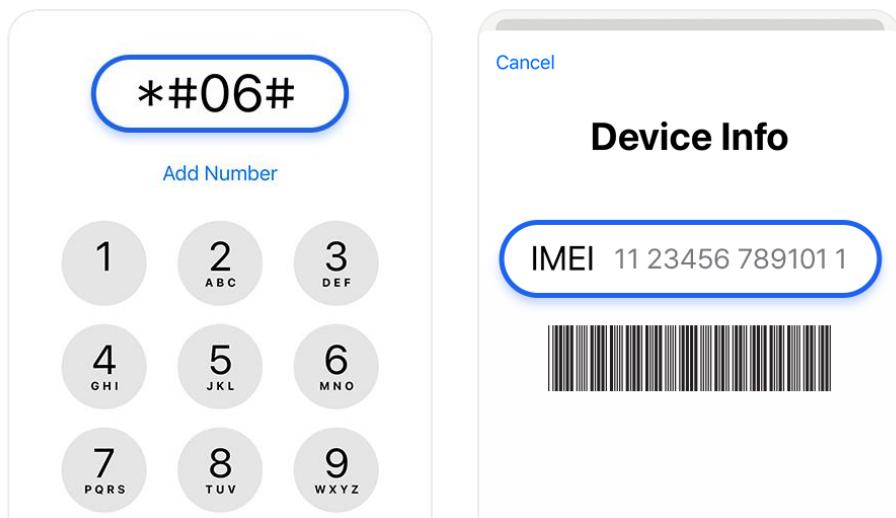


Important Notes

- You can only use this on models equipped with an eSIM module.
- Refunds and compensation are not available due to incompatibility, so please make sure to check if your device is supported before purchasing.
- Additional compatible devices may be added later based on the Mobile company's policy.
- Devices with a country lock cannot use the eSIM service. Please unlock the country lock before use.

How to Check eSIM Module Availability

1. Enter *#06# on your keypad to see a list of your device information. If you see EID in the list, then your device is eSIM compatible.
2. If 'Add eSIM' is available in Settings > Cellular (Connections) > Cellular Plans (SIM Manager), eSIM can be used



APPLE(iOS)

iPhone XS · 11 · 12 · 13 · 14 · 15 · 16 Series, iPhone XR, iPhone SE2 · SE3, iPad (from 7th generation), iPad Air (from 3rd generation), iPad Pro 11-inch (from 1st generation), iPad Pro 12.9-inch (from 3rd generation), iPad Mini (from 5th generation)

SAMSUNG

Galaxy Note 20 Series (International ver.), Galaxy S20 · S21 · S22 · S23 · S24 Series (International ver.), Galaxy Z Flip · Z Fold Series (International ver.), Galaxy A35 · 54 · 55 5G (International ver.)
Galaxy Tab S9 · 10 Series (All Models)

etc.

Pixel 4 · 4XL · 4a, Pixel 5 · 5a, Pixel 6 · 6 Pro · 6a, Pixel 7 · 7 Pro · 7a, Pixel Fold, Pixel 8 · 8 Pro, Pixel 9 · 9 Pro · 9 Pro XL · 9 Pro Fold
Motorola Razr / Edge / G Series, Nuu Mobile X5, Huawei P40, P40 Pro, Mate 40 Pro, Pura 70 Pro, Xiaomi 12T Pro, 13 Series



eSIM INSTALLATION INSTRUCTION

iOS ver.

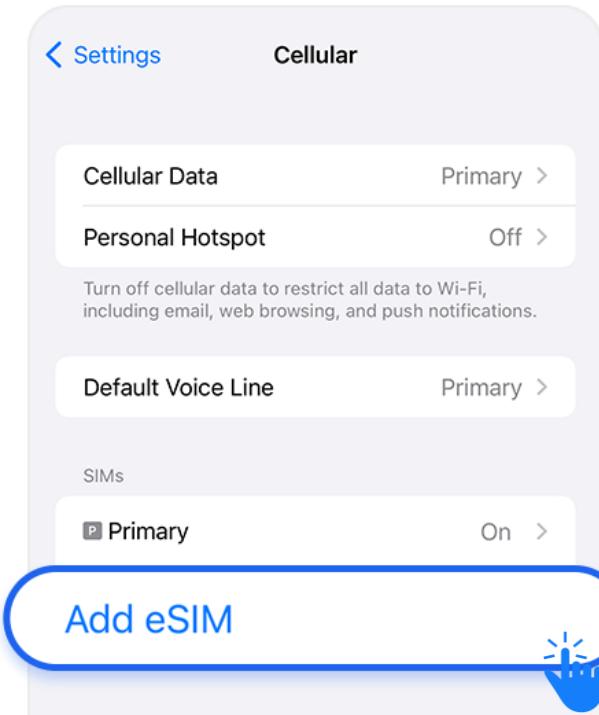
eSIM Installation Guide

Before arriving in the destination country

- ✓ For products with a usage period that starts immediately upon installation, please install and activate them after arriving at your destination
- ✓ Adding a plan is only possible in a network environment (ensure connection via Wi-Fi or similar)
 - ✓ Pre-installation in Korea is possible (connecting to the local network will initiate usage)
 - ✓ Before departure, turn off data roaming and automatic data switching for your primary line

Installation Guide

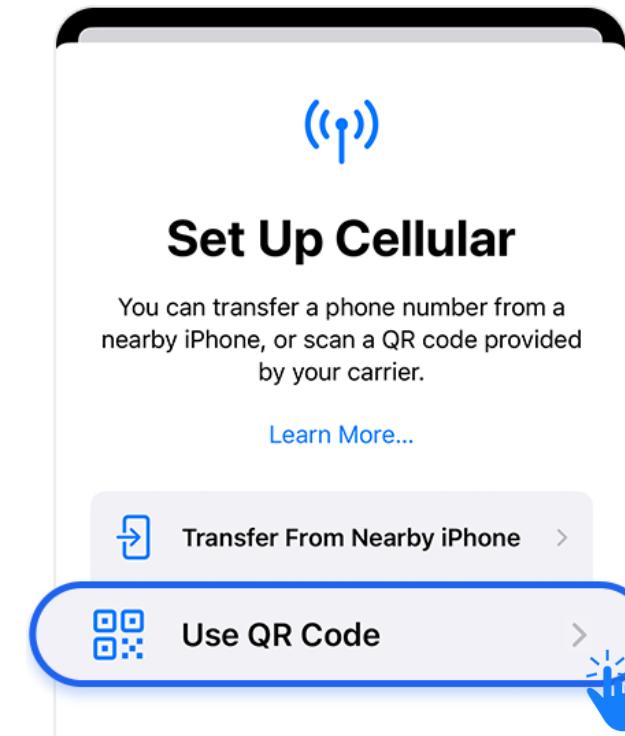
✓ QR code will be sent via email or mobile phone



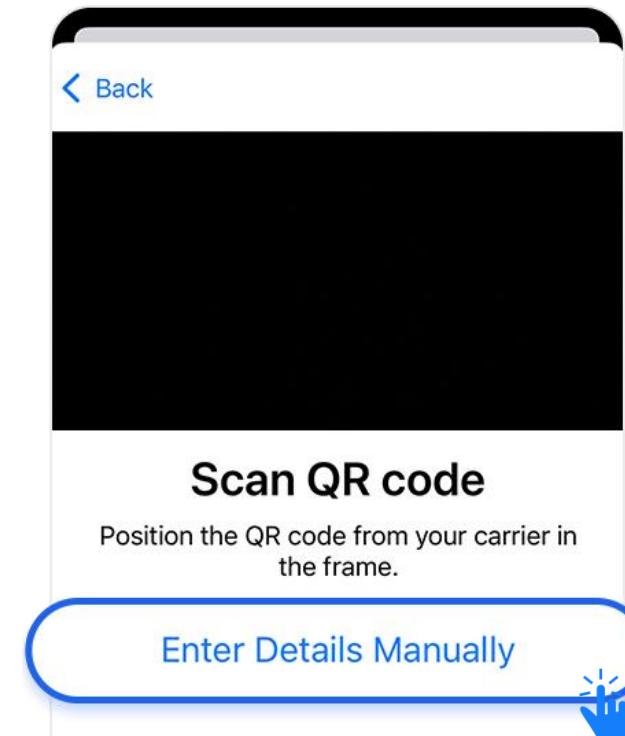
Go to Settings > Cellular > Select 'Add eSIM'



Plan addition is possible only in a network



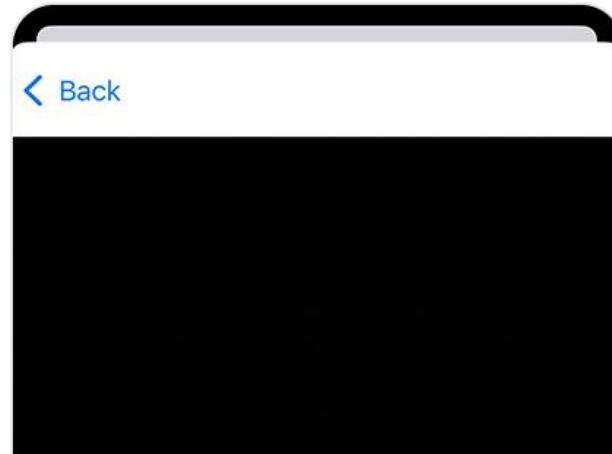
Select 'Use QR code'



Scan QR code
via email

Installation Guide

- ✓ If the QR code cannot be scanned, please proceed with the following methods

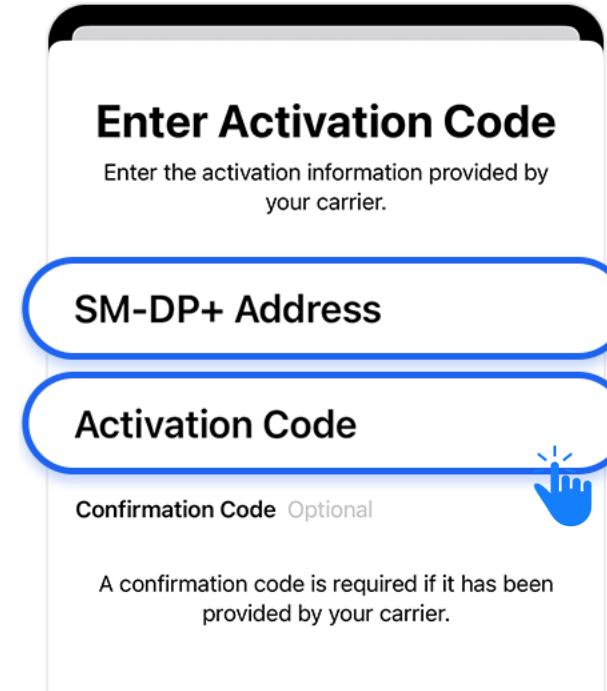


Scan QR code

Position the QR code from your carrier in the frame.

[Learn More...](#)

If the QR code cannot be scanned, select '[Enter Details Manually](#)'



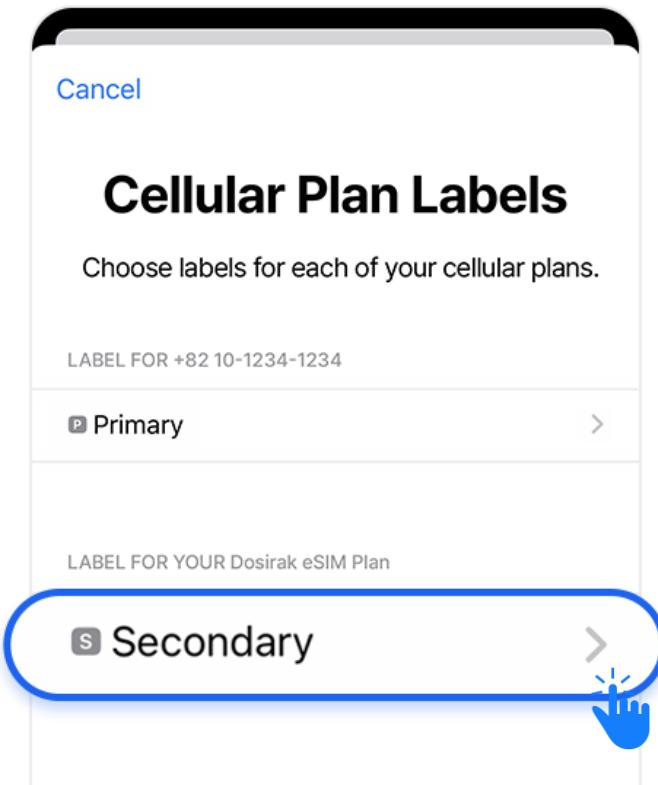
Enter 'SM-DP+ Address • Activation Code'

tip How to check SM-DP+ address and activation code

- ✓ Website: Go to My Page > Purchase History > eSIM Details > View Installation Info (QR)
- ✓ Email: Check the email received after purchase completion

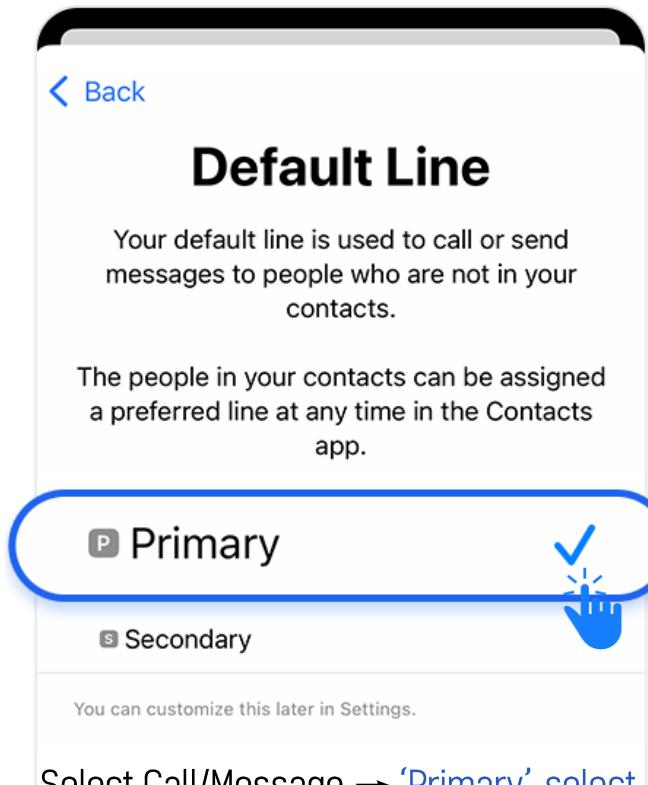
Installation Guide

✓ Please set the plan label and designate the line to use

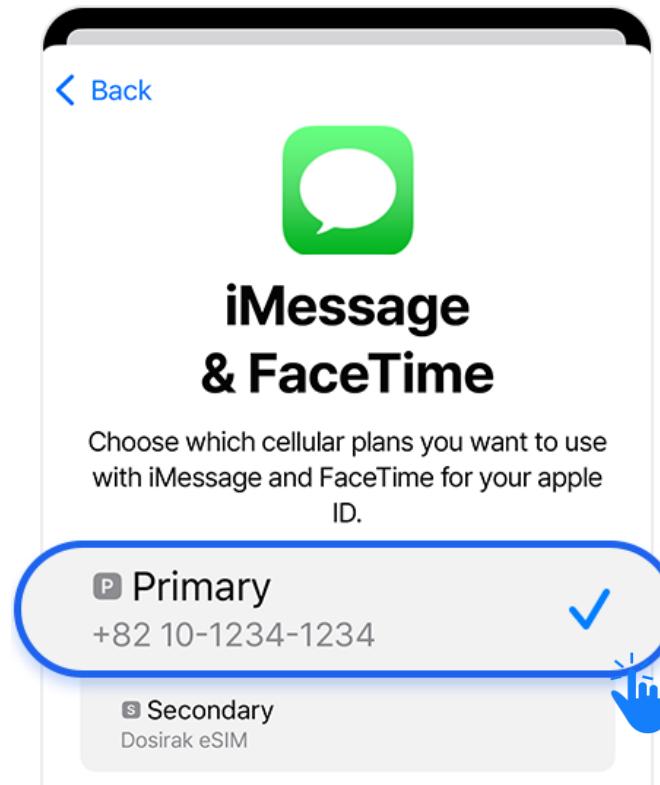


Cellular plan label setting
▶ Existing SIM → 'Primary' select
▶ Main eSIM → 'Secondary' select

tip The eSIM category can be freely set as Secondary, Travel, Work, etc



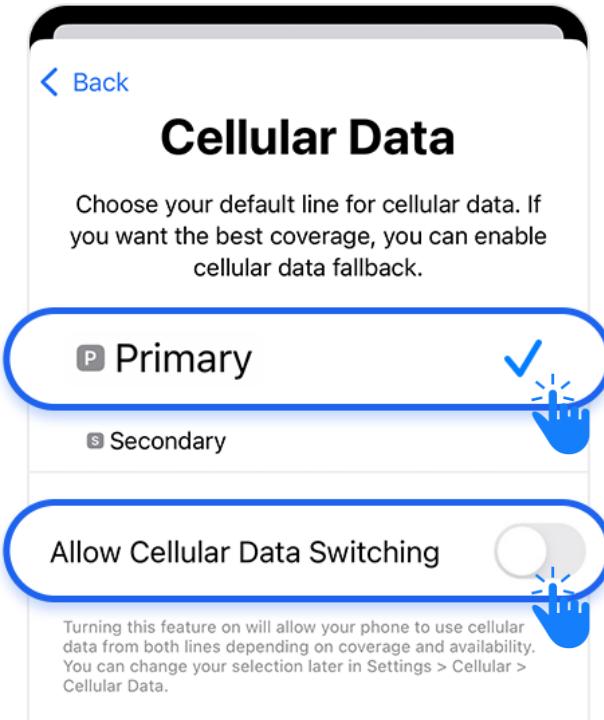
Select Call/Message → 'Primary' select



iMessage • FaceTime
→ 'Primary' select

Installation Guide

- ✓ Please set the plan label and designate the line to use



Cellular Data →
Select Primary (Existing SIM)

tip After arrival, switch to "Cellular Data
→ Secondary (eSIM)."

Be sure to turn OFF "Allow Cellular Data Switching"
to avoid charges on your other line.



eSIM installation complete!

Please check on the next page and
make the final settings locally.

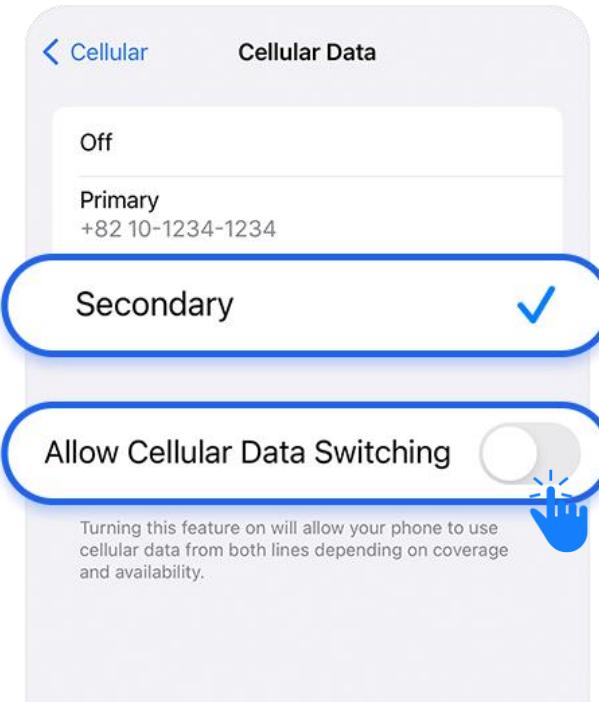
eSIM Installation Guide

After arriving in the destination country

- ✓ For products with a usage period that starts immediately upon installation, please install and activate them after arriving at your destination
 - ✓ After arriving locally, you can activate your plan and use data
 - ✓ Data usage starts when connected to the local network.
 - ✓ Set primary line data roaming OFF, secondary line data roaming ON, and data auto-switching OFF."

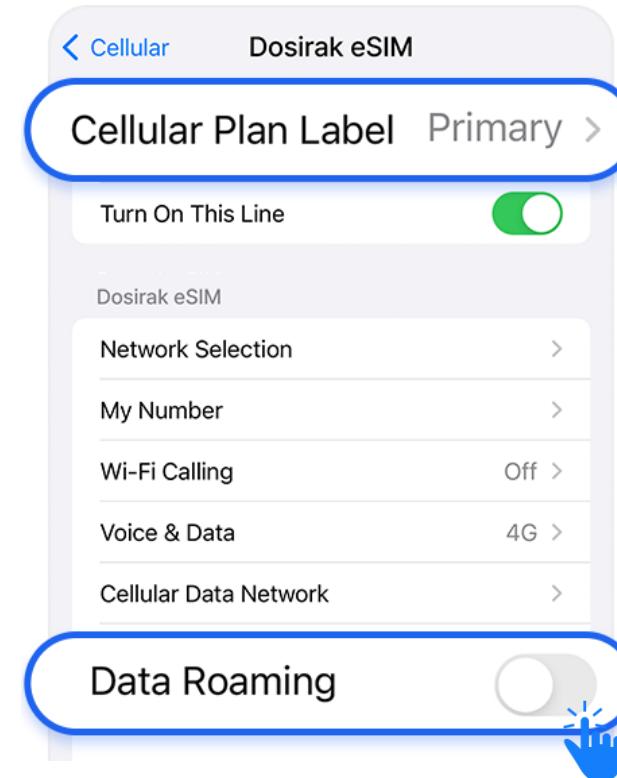
Settings after arrival

✓ Please follow the steps below after arrival.



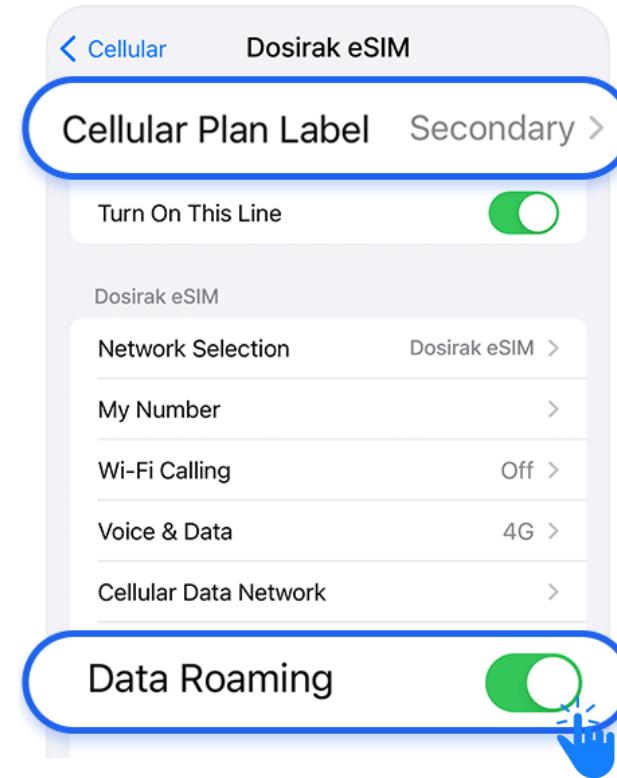
Settings > Cellular > Cellular Data →
select "Secondary [eSIM]"

Turn off "Allow Cellular Data Switching"



Main (Primary SIM) → Data Roaming "OFF"

tip If Cellular Data is set to "Main (Primary SIM)" and Data Roaming is enabled,
roaming charges may apply from your
domestic carrier [Primary SIM].
Please be cautious



Secondary (eSIM) → Data Roaming "ON"

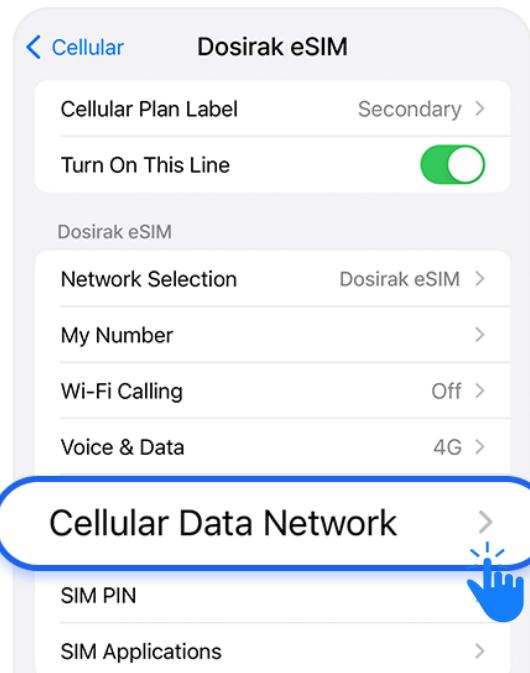
tip For local network plans, set
Secondary [eSIM]
→ Data Roaming "OFF"

2. To resolve data unavailability

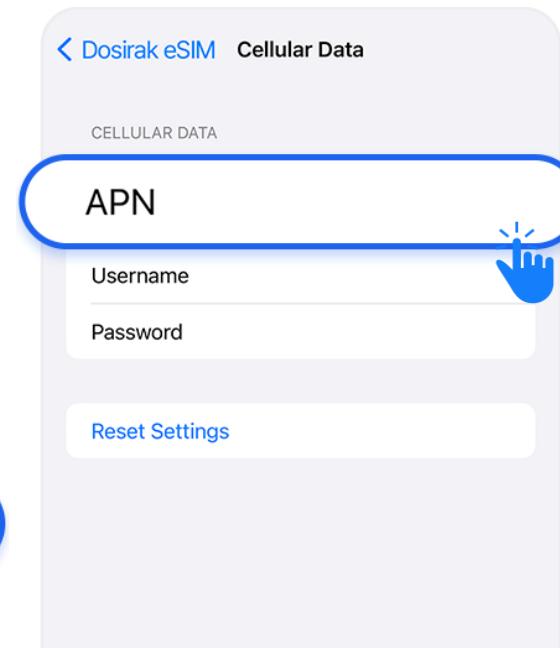
- ✓ If data is unavailable, you may need to adjust the settings manually.

eSIM To resolve data unavailability

✓ Please set it manually

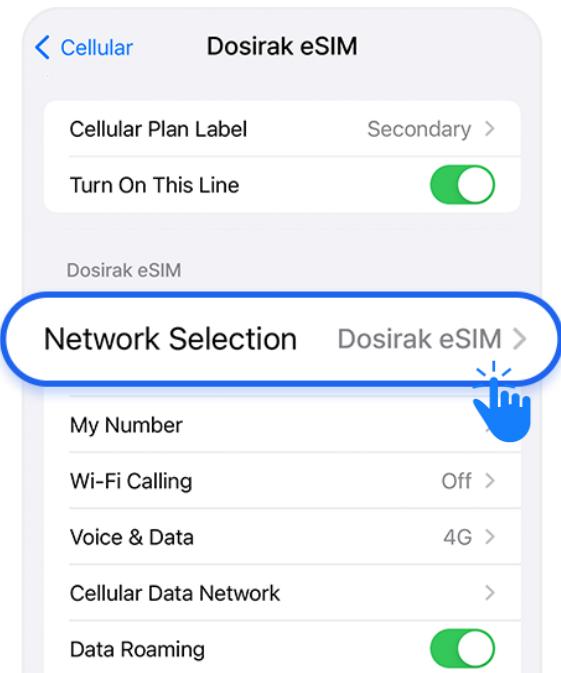


Settings > Cellular > Select eSIM plan > Select 'Cellular Data Network'

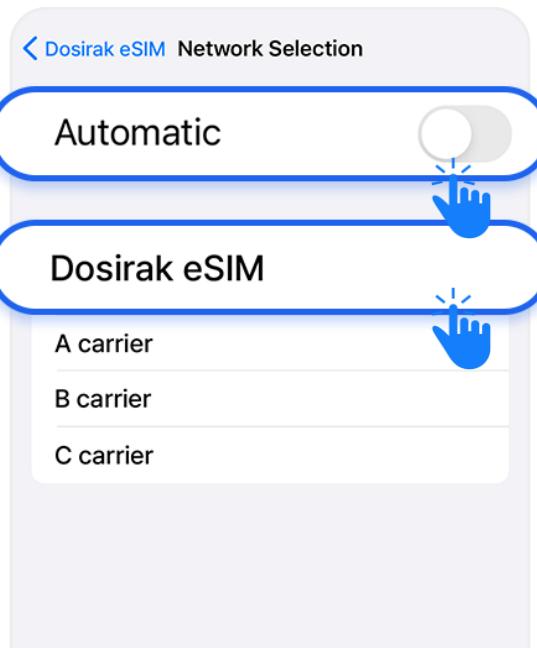


Enter 'APN Information'

tip APN information can be found in the product details (email).



Settings > Cellular > Select eSIM plan > **Select 'Network Selection'**



Set 'Automatic OFF' and choose the carrier manually.

tip Available carriers information can be found in the product details (email).



eSIM INSTALLATION INSTRUCTION

Android ver.

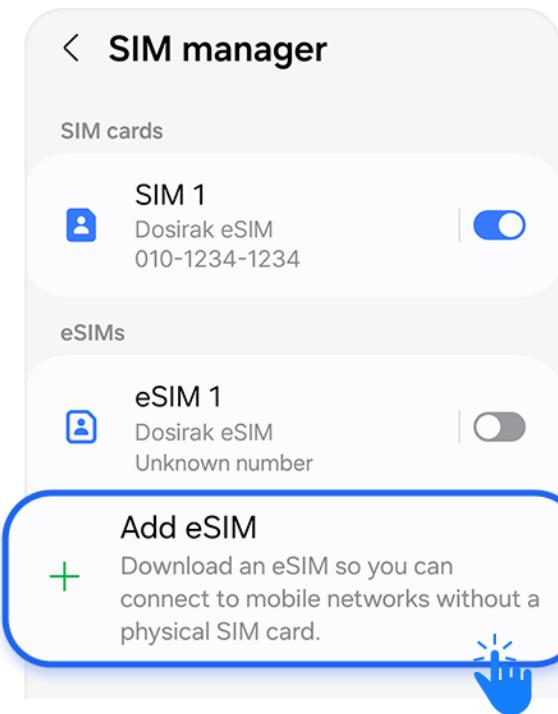
eSIM Installation Guide

Before arriving in the destination country

- ✓ For products with a usage period that starts immediately upon installation, please install and activate them after arriving at your destination
- ✓ Adding a plan is only possible in a network environment (ensure connection via Wi-Fi or similar)
 - ✓ Pre-installation in Korea is possible (connecting to the local network will initiate usage)
 - ✓ Before departure, turn off data roaming and automatic data switching for your primary line

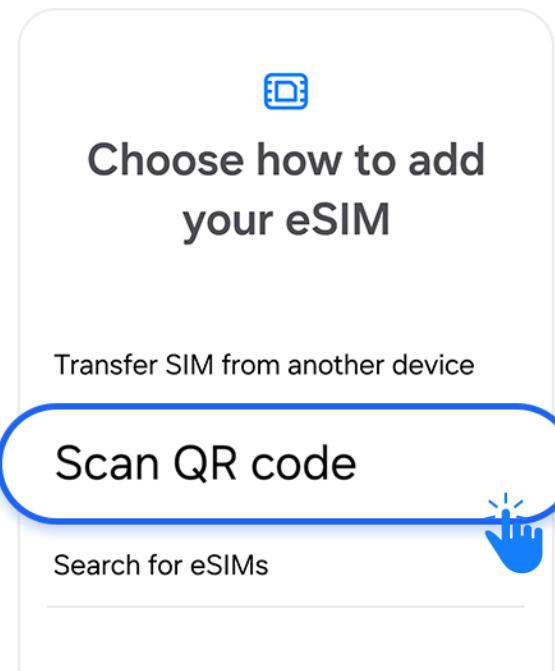
Installation Guide

✓ QR code will be sent via email or mobile phone

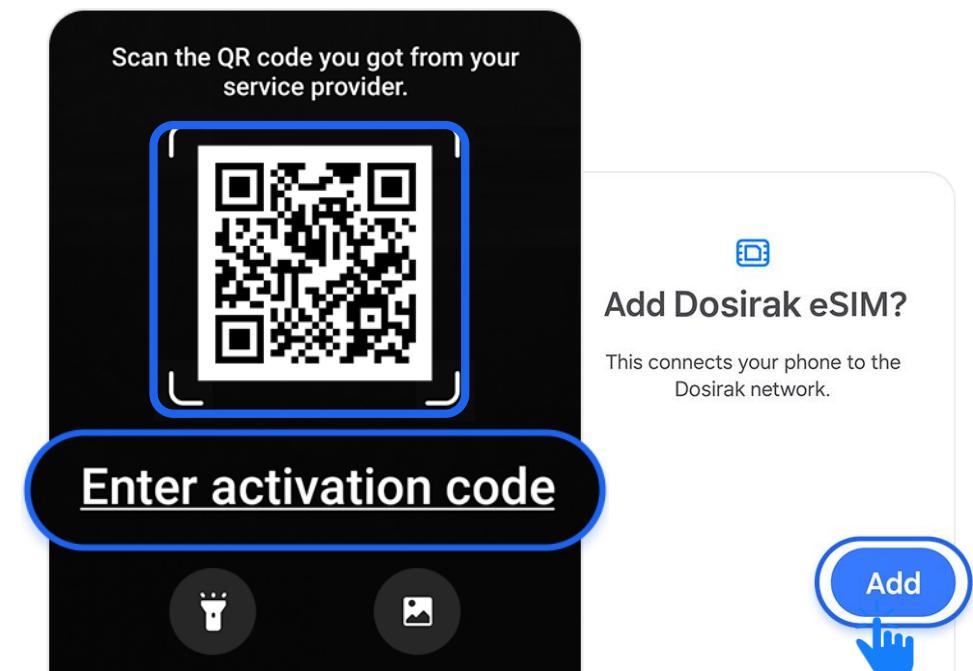


Settings > Connections > SIM Manager >
Select 'Add eSIM'

tip The plan can only be added in a network



Select 'Scan QR Code'



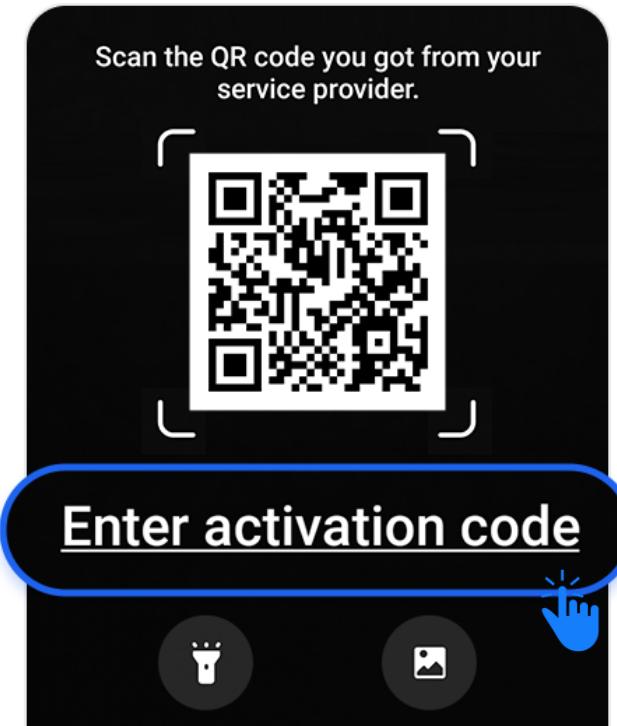
Scan the QR code image and add eSIM received via email.

tip

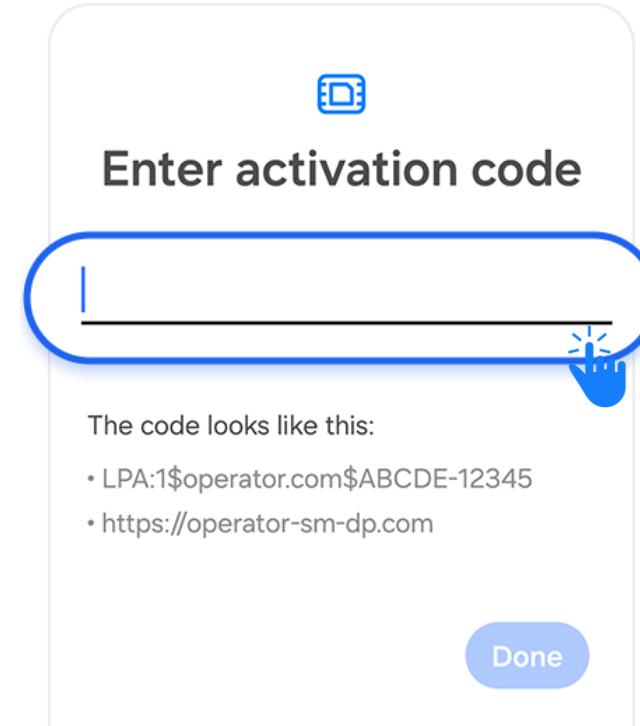
- ✓ After downloading the QR code image, it can be loaded from the 'Gallery.'
- ✓ The installation takes about 1 minute. If you select the back button during loading, the installation will fail.

Installation Guide

✓ If the QR code cannot be scanned, please proceed with the following methods



If QR code scanning is not working,
Select '[Enter Activation Code](#)'



[Enter the 'Activation Code'](#)

tip How to check the Activation Code:
Check the email received after purchase.

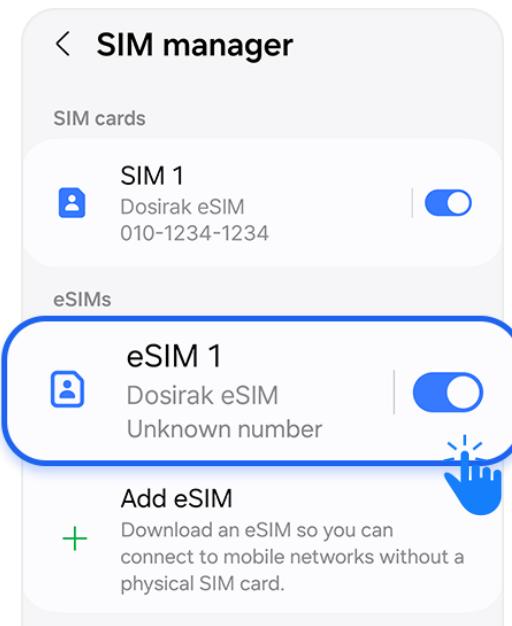
eSIM Installation Guide

After arriving in the destination country

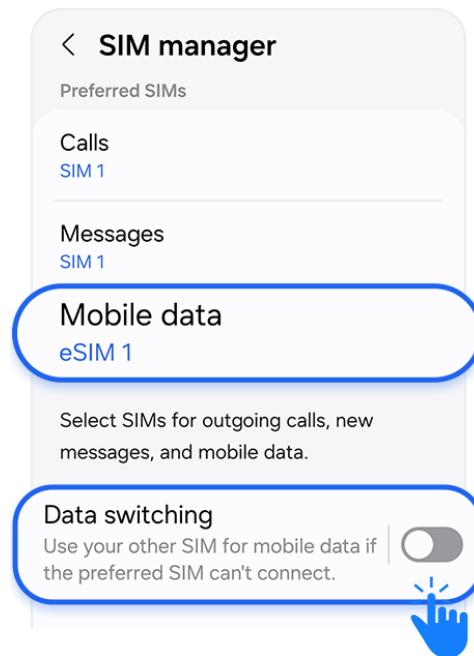
- ✓ For products with a usage period that starts immediately upon installation, please install and activate them after arriving at your destination
 - ✓ After arriving locally, you can activate your plan and use data
 - ✓ Data usage starts when connected to the local network.
 - ✓ Set primary line data roaming OFF, secondary line data roaming ON, and data auto-switching OFF."

Settings after arrival

✓ Please follow the steps below after arrival.

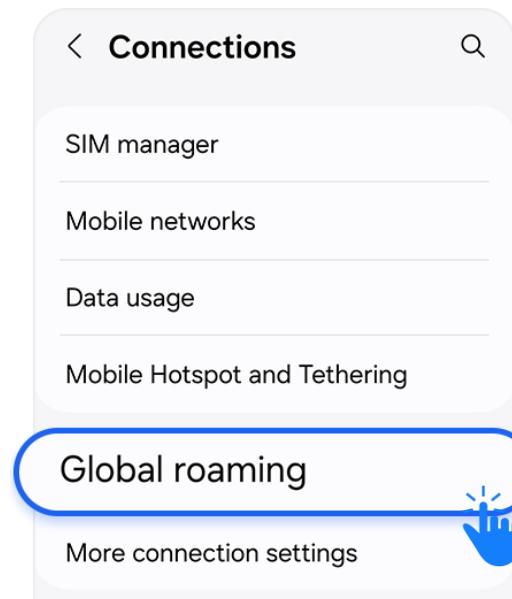


Settings > Connections >
SIM Manager > eSIM 'ON'

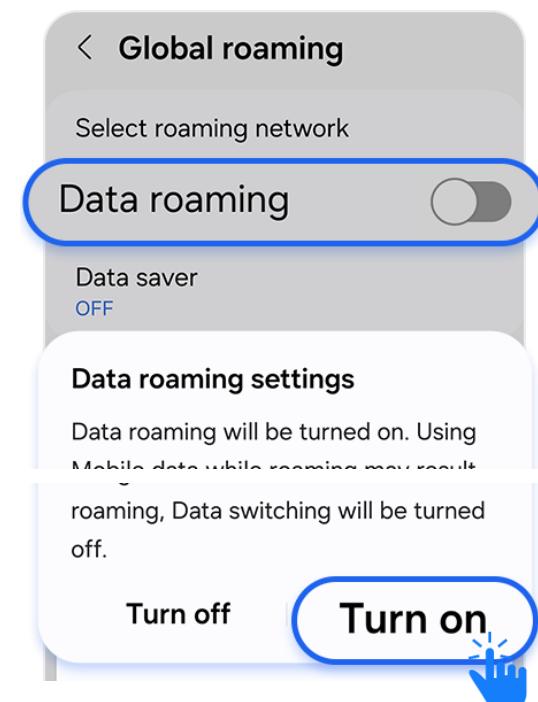


Mobile Data → eSIM
Turn off Data Switching

tip You can use voice and text roaming through the existing carrier (SIM1), which may incur charges. If you don't want this, deactivate SIM1.



Settings > Connections >
Select 'Global Roaming'



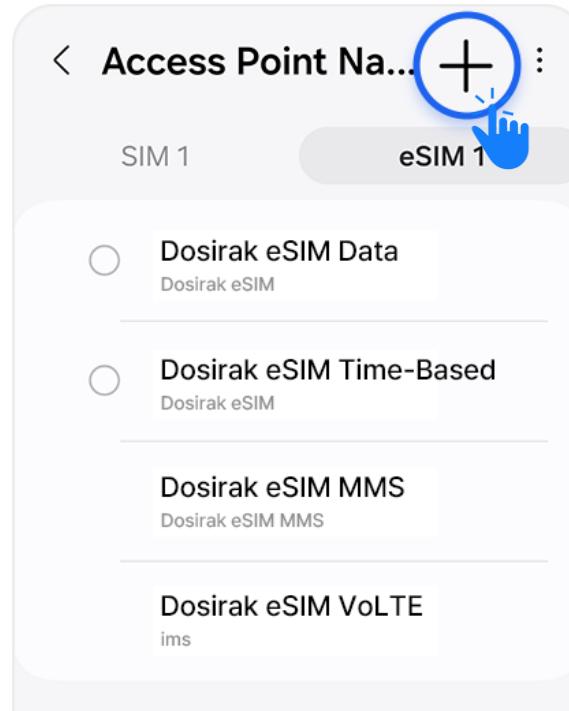
Turn on Data Roaming
(In the Data Roaming settings popup,
select 'Turn on')

2. To resolve data unavailability

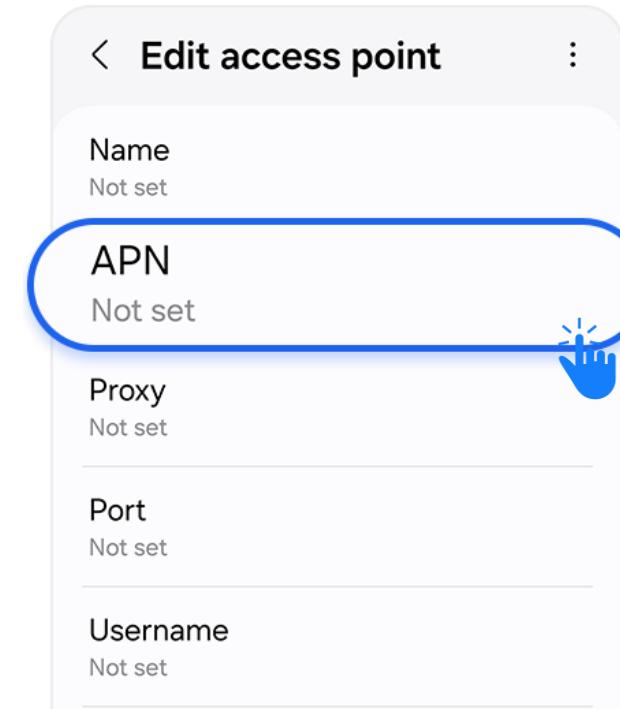
- ✓ If data is unavailable, you may need to adjust the settings manually.

eSIM To resolve data unavailability

✓ Please set it manually

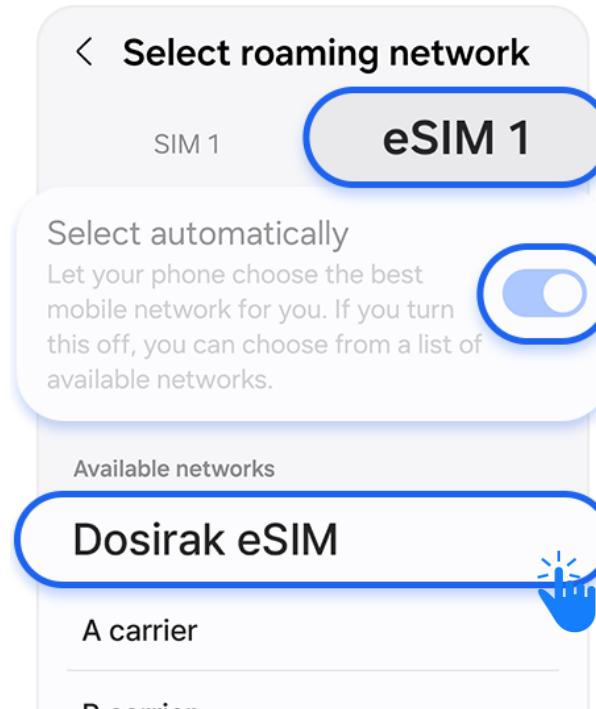


Settings > Connections > Mobile Network > Access Point Names > Select '+'



Enter 'APN Information'

tip APN information can be found in the product details [email].



Settings > Connections > Global Roaming > Select Roaming Carrier > Select the eSIM tab at the top
Turn off 'Automatic Selection' and manually select the available carrier

tip APN information can be found in the product details [email].